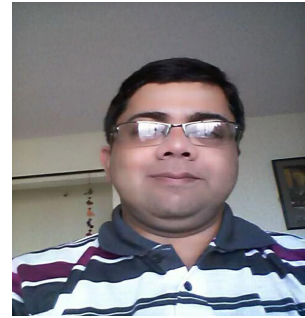


Vivek Hegde
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Professional Background

- Worked in Banking & payments domain for all projects for 9 years.
- Worked 9 years on site customer location. Worked closely with SBI group customers for 6 years.
- Worked for 4 years as developer using VB 6, Oracle and lead a team of programmers for Phase Four Technology Ltd.
- Domestic payments experience in SBI & RBI group projects and other in RBI.
- Experience in Life insurance with License from IRDA and experience in Mutual funds for Indian Bank and SBI Mutual fund during academic year of B.Com.
- Experience in Banking process - Vault, Chequebook, deposits, loans and advances, Ledgers, fixed assets, depreciation, ECS, RTGS, etc.
- Online banking / net banking process experience.
- Unit, Functional Testing and Regression Testing Experience RBI & ANZ for three years.
- Written and executed test cases through test plan.
- Lead a team for Automobile show room project for Cybermate Infotek Ltd and worked on projects in VB/Oracle/Access.
- Worked on Portal applications for RBI.
- Training provided to users for MIS project and Purchase Order system for ETA-Melco and Centrum metallics.

Educational Qualification and Certification

- ✓ B.Com (Financial Accounting and Auditing[Special]-1993) Declared 1995
- ✓ Diploma in Computer Studies (BITS) Passed 1994
- ✓ Certificate in Lotus 123 with HAL from Computer time.

Professional Training:

- IRDA -Life Insurance.
- Forex.
- QTP, SQL, Communication skills.
- AML certification in ANZ internal examination.

Technical Skills

Operating Systems	: Windows9x/XP, MS-DOS, UNIX fundamentals
Programming languages	: SQL, PLSQL
Automation	: QTP basics.
Reporting Tools	: Crystal Reports 8.5

Testing Tools : Quality Center 9.2 – Functional testing
Domain Skills : Payments, Core Banking, Insurance, Treasury, Mutual Funds, Shares, Loans and Advances, Deposits.
MS Office Tools : Word, Excel and Power point.
Programming Languages/GUI : Java fundamentals, VB6.
Documentation : Content writing ,User Manuals written for APCOB and other projects.
Project tools : MS Project, Visio.

Professional and Project Experience

Other experience:

1993 to 1995 Worked part time for bill payments companies like billjunction.com and citibank Bill payments.

Jan 2014 till present associated with ICICI Securities and HDFC Life as Investment Associate And Financial Consultant.

Work Experience

Polaris Financial Technology Ltd. 3rd January 2005 till 31st Dec 2013

- Associate Consultant : Test Engineer

ANZ Implementation – Functional Testing (LVPE)

- Testing of Low Value Payments application.

RBI Implementation - Unit Testing(Portal and system applications)

- Application testing for RBI to use application and Portal for Banks to access application.

SBI Implementation - ATM Process/ Online Banking

- Worked in GITC for Customer transactions and ATM.

ETA Melco Engineering Pvt Ltd. October 2003 till Jan 2004

- Develop MIS Application under Windows XP using Visual Basic and MS Access.

- Deliver status to AGM about departmental process.

- Generate Report in Crystal Reports.

Centrum Metallics Pvt. Ltd. 03rd March 2000 till 15th October 2002

- Developed applications for Processes as required. Purchase Order system, MIS,etc.

- Used Visual Basic and Microsoft Access.

- Used Crystal reports for output.

Supreme Telecom Pvt. Ltd. 8th Feb '99 till Feb 2000

● Developed Applications in VB, Access as required.

● Used Crystal reports under windows 98.

Cybermate Infotek Ltd. 16th December 1996 till 31st January '98

Developed Applications for Phase four technologies and other projects as Team Lead.

#Project 1:

1. Testing projects:

Project Title : ANZ Implementation – Functional Testing (LAPS)
Period : From Nov 2012 to Aug 30, 2013
Role : Test Engineer-Testing Settlement before Interchange, LVSS Module.
-Writing and executing test cases.
-Written test cases for LVSS module.

Project Synopsis

Tools and technology used: Java platform, Quality Center.

LAPS product is used by ANZ for low value payments. It caters Clearing file interchanges, settlement messages, Electronics dishonors and reversals.

There is interaction with CTM (Core banking solution for ANZ) and GFE (Global File Engine). GFE in turn interacts with SWIFT net work and uses MQ messages.

LAPS handles inward and outward payments. LAPS is chosen by ANZ-Australia to serve LVSS requirement.

The MTS/TRs project enhances LHV deployment for ANZNB with the functionality for simple file processing, batch processing (both pre-registered and Auto-Batches), direct debit authorization, direct debit dishonor and inward electronic dishonor processing. It also includes integration of existing feeder systems with LHV.

Responsibilities

1. Manual Testing and BAU support.
2. Analyze User requirements and develop test cases.
3. Execution of test cases Conducting End to End testing of various modules assigned.
4. Document test evidences and update in Quality Centre for the test case.
5. Review of test cases.

#Project 2:

Project Title : RBI Implementation
Period : From July 2011 to August 2012
Role : Tester-Unit Testing PDO, Fixed Assets, ECS, UTC preparation, defect logs and solution Support.
-Writing test cases as per test plan and executing test cases.

Project Synopsis

Analyzing software modules and providing defects, conducting regression testing where necessary.

It was domestic payments system used by RBI for Banks to access their portal and usage of application was internal for RBI.

The main purpose of the application was for banks to use RBI's window for accessing for NEFT, RTGS type payments.

Responsibilities

- Test case preparation · Test data preparation · Test case execution
- Review of Test Cases and Identifying and reporting defects
- Contribute to ongoing development and improvement of Testing Processes and Procedures

(RTGS, NEFT, transaction postings)

- Communicate problems found during testing and provide solutions.
- Performed SIT and Regression Testing

#Project 3:

Project Title : SBI Implementation
Period : From Jan 2005 to July 2011
Role : Solution/Implementation Support-ATM Recon.

Project Synopsis

Online transactions are processed at banks central office to settle domestic transactions of customers.

These are done using tandem servers. Card transactions are processed and filtered on the type of cards.

These transactions involves bill payments, customer withdrawals and deposit, Cash transfers, Credit card transactions, debit card transactions.

Settlement reports provided to bank for settlement of customer accounts after reconciliation.

Responsibilities

1. Liaison with bank for online transactions done for domestic payments by their customers in the Country.
2. Verify and validate online transactions available in database before providing unreconciled/Settlement reports to bank.

Software Development and testing experience projects:

Live Projects:

- 1) Project : Automation Software.
Role : Software Project Management and Development.
Platform: Visual Basic 6 using ADO and Access with Crystal Reports 8.5 under Windows 98
Duration: 01-10-2003-31-01-2004

Developed programs and test programs.

This project-involved study of software requirements, Analysis, Design, development, maintenance and documentation.

The main goal was to simplify the company's daily routine work.

Project has dealt with combined software for applications for Personnel, Field Technical, Contract and sales department. Security for the applications where properly dealt with every department having to mandatory login to use them.

- 2) Project : Purchase Order System
Role : Programmer. Develop and test application
Platform : Visual Basic using ADO/Access.
Process supplier information to process purchase order.

After the supplier entry, a purchase order form was required to select supplier and materials to Place order. If the purchase order was not passed, it would put the same under pending purchase orders.

- 3) Project : HRD
Role : Programmer.
Platform : Microsoft Access '97, Windows 95.

This was an application to keep track of applications received by the HRD of Supreme Telecommunications Ltd.

This program kept the list of the old and recently recruited employees of the company. The reports were grouped on the branches where these people were working.

- 4) Project : Invoice entry
Role : Programmer.
Platform : Microsoft Access '97, Windows 95.

This was an application developed to enter invoices for the ARC of the company, Supreme Telecommunications Ltd.

- 5) Project : Customer Follow-up system
Role : Programmer.
Team Size : 4
Platform : Microsoft Access '97.

This customer follow-up software to be operated by the sales team of the automobile showroom. It also kept a log file to keep track of data manipulation.

This Project was for Phase Four Technologies Canada. The Application had switchboard through which other forms were operated. The forms operated were the salesman entry, details, customer entry, customer selection details, etc.

It also generated mailing labels and a log file to display status on data addition, deletion and access period.

- 6) Project : Personnel Management System
Role : Programmer
Team Size : 4
Software : Visual Basic and Windows NT/Oracle.

This application developed for the Cyber track-training program of Cybermate. Kept all information about candidates coming for the training program. This was developed to benefit the company in selection of the candidates for the company. It generated mailing labels and list of all qualified people to be called for the interview.

- 7) Project : Payroll
Team Size : 5
Platform : Visual Basic/Crystal Reports and Windows NT with Oracle.
The user had to input employees and company's master information including grades of employees.

This program dealt with all types of outputs like ESIC, PF, loans, leaves etc.

Context help was also made to make the software user level help using Microsoft Help workshop in VC++.

8) Project : MRP
Team Size : 2
Software : Visual Basic/Crystal Reports and Windows NT with Oracle.

This project was a re developed from FoxPro accounting software as a module. This included forms and reports for Purchase Order.

The Purchase Order was to be drafted on the basis of selection of items from the supplier form.

9) Project : Client Information System.
Team Size : 2
Software : Visual Basic Crystal Reports and Windows NT with Oracle.

This contained input of information regarding the company's clients and their details. The user had to input company details, orders undertaken, dues, credit information, etc.

When the user starts the application a switchboard giving the user main options for entry and display of the report. It consisted of a master screen for customer details, customer transactions, which involved products ordered.

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Marital Status: Married.
Date of Birth: 26th July, 1971

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